

3PL Connector for NetSuite

Fully Automated Third-Party Fulfillment



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The Celigo Third Party Fulfillment (3PL) Connector for NetSuite provides full integration with any third-party logistics provider or third-party fulfillment center. This mission critical integration is powered by the Celigo Integrator—a leading Integration-as-a-Service platform used by more than one hundred NetSuite customers—and is actively managed and monitored 24/7.

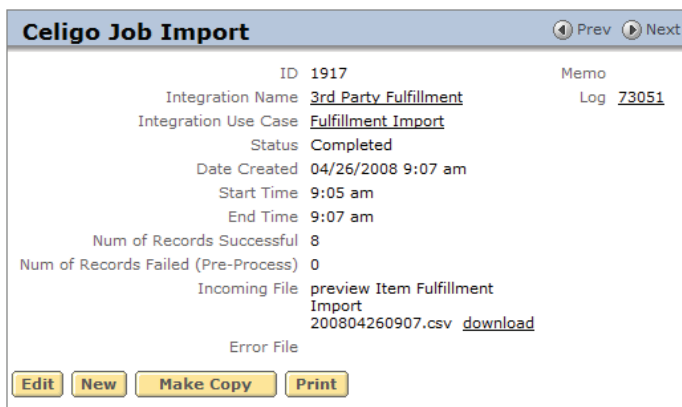
As customers grow their businesses, they often use third-party logistics providers—firms that provide outsourced or "third-party" logistics services to companies—for part or even all of their supply-chain management functions. Logistics services providers typically specialize in scalable, customizable integrated warehousing and transportation services.

The Celigo 3PL Connector provides a fully automated, bi-directional integration between NetSuite and third-party logistics providers. It integrates NetSuite with any Warehouse Management System (WMS) used by the third-party provider, supporting any technical specifications or formats, including flat files, XML files, EDI, and Web services-based interfaces.

Using the Celigo 3PL connector, NetSuite customers can outsource their logistics to a third-party provider and concentrate on their core businesses, allowing the third-party provider and the underlying connector to manage shipping and warehousing.

KEY BENEFITS

- > Connects with any 3PL provider
- > Provides scalability to increase shipments, while eliminating concerns about logistics such as late shipments or customer complaints
- > Lets customers focus on their businesses instead of technology and data entry
- > Eliminates manual data re-entry and associated errors
- > Provides management and visibility into all aspects of the integration from a centralized user interface within NetSuite
- > Delivers uninterrupted service through a proven Integration-as-a-Service model
- > Powered by the Celigo Integrator – a flexible, extendable platform that is easily customizable to customer specific needs.



“ Integrating with our 3PL Kuehne+Nagel was a mandatory requirement for using NetSuite. Celigo was able to convert our complex requirements into a seamless, automated solution. Instead of dual entry into two systems and having issues with operational logistics, we can now focus on the critical aspects of our business. Celigo is a NetSuite integration expert and will go the extra mile to ensure customer satisfaction. ”

—Ming Tan, Vice President,
LookCycle USA

Key Features

Push Sales Orders to 3PL

The Celigo 3PL Connector imports orders pending fulfillment in NetSuite into the warehouse. It supports complex workflows—such as routing orders to multiple warehouses, at the line item level or in a just-in-time capacity—through a configurable interface within NetSuite.

Import Shipment Confirmation into NetSuite

As orders are fulfilled in the warehouse, the 3PL Connector imports the shipment confirmations into NetSuite as item fulfillment transactions. Advanced features such as partial fulfillments, multiple packages, and automated billing are handled automatically.

Push Orders in to 3PL

The 3PL Connector imports purchase orders pending receipt in NetSuite into the warehouse so they can be received.

Import PO Receipts into NetSuite

As purchase orders are received in the warehouse, the 3PL Connector imports item receipt transactions into NetSuite. The 3PL Connector also supports advanced features such as partial receipts and drop-ship purchase orders.

Import Inventory Adjustments into NetSuite

Since the warehouse contains the master inventory, periodic inventory updates (e.g., cycle counting) can be made on demand in NetSuite as needed.

Push Return Authorization into NetSuite

The 3PL Connector imports RMAs entered in NetSuite into the warehouse so customer returns can be received.

Job Date	Scenario	Number Exported
2516 04/27/2008 12:02 pm	Sales Order Export	1
2515 04/27/2008 9:03 am	Sales Order Export	6
2514 04/26/2008 5:02 pm	Sales Order Export	1
2513 04/26/2008 12:02 pm	Sales Order Export	3
2512 04/26/2008 9:02 am	Sales Order Export	8
2511 04/25/2008 5:02 pm	Sales Order Export	2
2510 04/25/2008 12:02 pm	Sales Order Export	2
2509 04/25/2008 9:02 am	Sales Order Export	5

Job Date	Scenario	Number Failed	Number Imported
1921 04/27/2008 12:11 pm	Fulfillment Import	0	1
1920 04/27/2008 9:11 am	Fulfillment Import	0	6
1919 04/26/2008 5:05 pm	Fulfillment Import	0	1
1918 04/26/2008 12:05 pm	Fulfillment Import	0	3
1917 04/26/2008 9:07 am	Fulfillment Import	0	8
1916 04/25/2008 5:06 pm	Fulfillment Import	0	2
1915 04/25/2008 12:06 pm	Fulfillment Import	0	2
1914 04/25/2008 9:06 am	Fulfillment Import	0	5

PRICING

- > Annual managed subscription fees start at \$2,400
- > One-time setup fees start at \$7,000 and depend on the number of data exchanges

MANAGED SUBSCRIPTION

- > Hosted on world-class infrastructure
- > Monitored 24/7 to ensure uninterrupted service
- > Seamless upgrades to ensure compatibility with NetSuite
- > New features and enhancements made available transparently
- > Email and phone technical support is included with subscription

“ We have been using the Celigo 3PL connector for over two years. It has allowed our company to seamlessly connect NetSuite with outside logistics companies without the need for extensive in-house IT resources. Using the 3PL connector has resulted in a 75 percent reduction in worker hours needed to process incoming and outgoing data, as well as realize a 75 percent increase in the total number of shipments we are able to process daily as there is little to no human involvement needed. Data for our shipments is sent to a fulfillment center 24 hours a day, 7 days a week. Should there be a data error, the underlying Integrator platform has excellent alerts and reporting, which allows us to immediately identify and address any issues. The headache factor there isn't one. It's seamless. It just works! ”

— Kelly Izer, COO,
IslandSurf.com

NETSUITE
SuiteCloud
DEVELOPER NETWORK

ABOUT CELIGO

Celigo simplifies the adoption of cloud computing by providing innovative products and services for NetSuite.

Specializing in large and complex business challenges, Celigo provides end-to-end NetSuite integration, customization, and implementation services to customers around the world. We design and implement the extraordinary every day.

Celigo was voted the NetSuite SuiteCloud Developer Network Partner of the Year in 2010 and 2011. We serve over 500 customers, have created thousands of SuiteFlex customizations, and actively manage hundreds of cloud-based integrations.

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